

## RIAC

### SELF ADVOCACY:

RIAC will encourage people to self advocate where possible and will assist with self advocacy. RIAC also assists with the establishment of new self help groups and provides ongoing support to existing groups.

### MISSION STATEMENT:

RIAC encourages achievement and acceptance of all individuals irrespective of age, religion, culture or disability through the provision of quality services.

### VISION STATEMENT:

Improving the lives of people by helping to build capacity, and wellbeing of individuals, families, carers and communities.

While advocacy is **not** an emergency service, we will endeavour to address your issues promptly and efficiently. In order for this to occur, it would be in your best interest to provide all necessary information in a timely manner.

## RIAC

If you require our services

Please phone

**free call**  
**1800 221 944**

**03 5822 1944**

Deaf, hearing impaired or speech impaired callers may call through the National Relay Service using their modem or TTY by dialling **133 677** and then asking for

**03 5822 1944**

By Email:

**admin@riac.org.au**

or

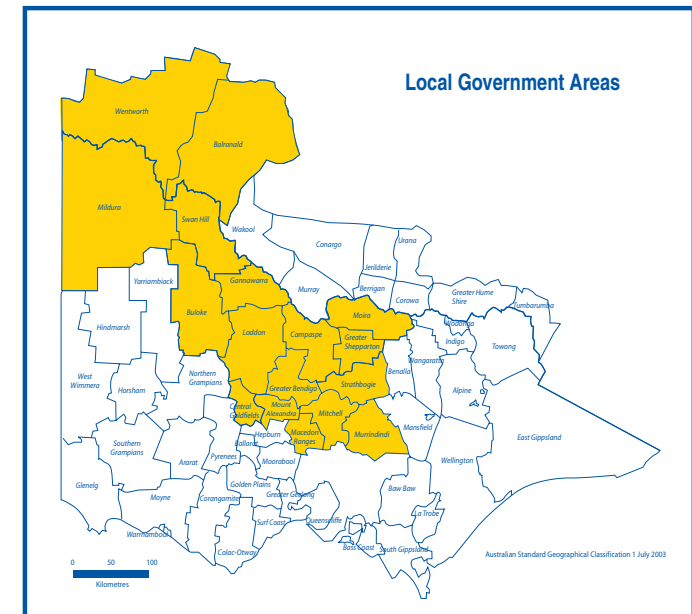
Visit our Website  
**www.riac.org.au**

### Office Locations:

**SHEPPARTON**  
**BENDIGO**  
**MILDURA**  
**SWAN HILL**

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## ADVOCACY



**'SPEAKING UP FOR YOUR RIGHTS'**

## INTAKE

The Regional Information and Advocacy Council (RIAC) provides **Individual Advocacy and Systemic Advocacy** services for people with a disability, their families and carers.

**Individual Advocacy** focuses on upholding the rights of individuals, their families and carers.

RIAC aims to achieve positive outcomes by:

Providing information and support

Making referrals to appropriate services

Representing individuals to service providers

Taking issues to government levels

And any other steps that are necessary to uphold individual rights

This is a **FREE** service.

## RIAC ADVOCACY AREAS

RIAC provides disability advocacy in the following areas

### **West Hume**

- Greater Shepparton City
- Moira Shire
- Strathbogie Shire
- Mitchell Shire
- Murrindindi Shire

### **Loddon Mallee**

- Mildura Rural City
- Swan Hill Rural City
- Gannawarra Shire
- Shire of Campaspe
- City of Greater Bendigo
- Mount Alexander Shire
- Macedon Ranges Shire
- Central Goldfields Shire
- Loddon Shire
- Buloke Shire

### **NSW**

- Wentworth Shire
- Balranald Shire

This is a **FREE** service.

## SYSTEMIC ADVOCACY

RIAC provides a Systemic Advocacy Service.

Systemic Advocacy focuses on making changes in systems while upholding the rights of all individuals.

RIAC aims to achieve positive outcomes for individuals by:

- Participating in ongoing consultation with Service Providers, Government Departments and Ministers.
- Participating in advisory and management committees.
- Monitoring services for people with a disability at a local, regional, state and national level.
- Assisting in the planning and development of services for people with a disability.

This is a **FREE** service.